

Strategic Planning Options: Problems, Stakeholders, and Approaches

	Stakeholder Leadership					
Areas of Problem	Clerk's office	Legal Aid	Judges	Court administration	Bar association	Community Organizations
People do not know that remedies are available	website and promotion	website and promotion	Community education programs	website and promotion	website and promotion, Community education programs	website and promotion, Community education programs
People coming to court do not know what to do to access the system	Clerks Ethics and Customer Friendly Training, forms, customer friendly e-filing	Create Self Help Program, forms	Create Self Help Program, forms	Create Self Help Program, forms, document assembly, customer friendly e-filing	Create Self Help Program	Create Self Help Program
People who go to court have problems getting their story before the judge	Develop Materials	Create Self Help Program	Judges Training Programs	Judges Training Programs	reduced fee and Unbundling Program	Develop Materials
People who get orders or judgments are unable to get them enforced.	New Forms, individual assistance	Create Self Help Enforcement Assistance Program	Change Courtroom Processes, including atty to expendite, printed orders	Forms, printed order, Create Self Help Enforcement Assistance Program	Unbundling Program, Create Self Help Enforcement Assistance Program	Create Self Help Program
A linguistic Minority has particular access Problems	Multi Lingual Forms and Informational Materials, interpreter program	Multi Lingual Forms and Informational Materials	Multi-Cultural Training Interpreter programs	Multi-Lingual Self Help program, Multi Lingual Forms and Informational Materials, Intererpeter pgorgam	Multi Lingual Forms and Informational Materials	Create multi-lkingual Self Help Program