

## **ONLINE RESOURCES FOR IMPLEMENTING INTAKE AND HOTLINE SYSTEMS**

<http://www.lsntap.org>

NTAP fights injustice to low-income people by helping nonprofit legal aid programs improve client services through effective and innovative use of technology. Their website is a focal point for technology leadership to the poverty law community through on-site assistance & circuit riding, tutorials & training, online information & services, and promoting successful technology tools that improve efficiency or client services. See <http://www.lsntap.org/techlibrary> for samples to download.

<http://www.legalhotlines.org/>

This website is sponsored by the AARP Foundation Technical Support for Legal Hotlines Project. The website provides a compilation of hotline-related materials produced by the Project as well as those produced by numerous other programs, including sample grant application proposals for senior legal hotlines.

<http://www.lri.lsc.gov/>

LSC's Resource Initiative (LRI) is a project aimed at raising the standard of practices in legal services programs by encouraging the cross-fertilization of innovative and proven practices among members of the legal services community.